

ISLAMI BANK BANGLADESH LIMITED
INFORMATION & COMMUNICATIONS TECHNOLOGY WING
INFORMATION SECURITY & RISK MANAGEMENT DIVISION
196, MOTIJHEEL C/A, Dhaka - 1000

Ref: IBBL/HO/ICTW/ISRMD/2023/31

Date: 04.06.2023

Notice Inviting offers/quotations for renewal of 5000 (five thousand) units License of McAfee CTP, EDR & Sandboxing and installation, configuring & deployment and Hardware AMC of 04 unit Dell PowerEdge R730, 01 unit Dell PowerEdge R740 Server for Islami Bank Bangladesh Ltd.

Sealed offers, via physical drop or email, are hereby invited by Islami Bank Bangladesh Limited from reputed Companies / Resellers / Local Agents / Distributors for the renewal of 5000 (five thousand) units License of McAfee CTP, EDR & Sandboxing and installation, configuring & deployment and Hardware AMC of 04 unit Dell PowerEdge R730, 01 unit Dell PowerEdge R740 Server for Islami Bank Bangladesh Ltd. as under:

SN	Product	Features
1.	McAfee CTP, EDR & Sandboxing	<ul style="list-style-type: none">• Supply, Installation & configuring of 5000 unit licenses.• On-site maintenance & support, up-gradation & deployment whenever major versions / revisions are released.• Successful Bidder is fully responsible for one time installation, configuration, maintenance & troubleshooting of Antivirus console & centralized update.• The Endpoint Solution should provide Virus protection at Servers & Workstations. It should scan all inbound/outbound, locally accessed files, compressed files and have the ability to detect unknown viruses & zero day threats.• Endpoint Solution should support all versions of Operating System & virtual infrastructure.• Endpoint Solution should provide customized web based reports for easy interpretation.• Endpoint Solution should be able to provide automated and centralized download and deployment of latest virus signature updates from the Internet to workstations & servers across the organization. Updates should be incremental.• Endpoint Solution should be able to provide flexibility to install different components (Like - Management Agent, AV client, Anti-Spyware, Device Control, Firewall) separately for better use of network bandwidth.• Endpoint Solution Should have the ability to detect and remove unwanted programs, toolbars, adware, spyware, dialers etc & Post detection the actions that the antivirus performs must be the following: Alert / Notify, Clean, Delete / Remove, Move / Quarantine, Prompt for Action.• Should support file scan caching to avoid repetitive scanning of files which are unchanged since the previous scan• Endpoint Solution must automatically scan Compact disks, USB devices and Network shares in real-time when accessed• Should allow the On Demand Scanner to recognize the last scanned file and resume scanning from that file if an "On demand Scan" is interrupted• Endpoint Solution should be capable of detecting and preventing buffer overflow vulnerability, irrespective of the exploit that is using the buffer overflow vulnerability.

		<ul style="list-style-type: none"> • Endpoint Solution should be capable of blocking read, write, execute, delete & change permissions on specified file(s)/folder(s)/Network Share(s). • Endpoint Solution should scan system memory for installed rootkits, hidden processes, and other behavior that suggests malicious code is attempting to hide itself. • Endpoint Solution should allow scanning specified extensions or exclude certain extensions and allow scanning various types of compressed files. • The Solution must be able to totally protect from spyware, adware, Trojans, key loggers, P2P Threats, Hackers tools, DDOS Attack Agents, in real time • Web based centralized management. • Endpoint Solution should be able to terminate all known virus processes and threads in memory, Repair the registry, Delete any drop files created by viruses, Clean-up for Spyware, Adware etc. • Endpoint Solution should be able to check the reputation of files.
2	AMC <u>(Optional)</u>	<p>AMC of</p> <ul style="list-style-type: none"> • 04 unit Dell PowerEdge R730, • 01 unit Dell PowerEdge R740.

N.B.:

1. Minor specifications may be changed / modified as per requirement of IBBL.
2. 10% of total bill will be deducted as security deposit for after sales support service period which will be released after the expiry of service period

Terms & conditions:

1. **Name of work:** Renewal of 5000 (five thousand) units License of McAfee CTP, EDR & Sandboxing and installation, configuring & deployment and Hardware AMC of 04 unit Dell PowerEdge R730, 01 unit Dell PowerEdge R740 Server.
2. **Eligibility:**

In order to participate, bidders must qualify by meeting the following criteria:

- a) Bidder should be an OEM authorized Local Agent /reseller/partner of the product with functional service/support centers. Experienced and recognized Bidder will get preference. OEM Authorization letter to supply the offered solutions to IBBL must be submitted. Manufacturer's Authorization Certificate (directly issued by the OEM; not via any Distributor) with a mention of the Purchasing/Tender Authority's name and authorization letter must mention clearly the tenure of the partnership.
- b) The bidder should not have been blacklisted by any Government/Private Institutions in the country and abroad. A self-declaration letter by the Bidder on the Company's letterhead should be submitted along with the technical bid.
- c) The proposed solution's local bidder must be a registered company in Bangladesh having proven and substantial market presence for selling IT security solutions (Endpoint Security, SIEM, NGFW, NGIPS, WAF, NBA, etc.) in the last 2 years in Financial sector in Bangladesh.
- d) Bidders must possess the necessary professional and technical qualifications and competence, financial resources, equipment and other physical facilities, including after-sales service where appropriate, managerial capability, experience in the offered solutions, reputation, and the personnel, to perform the contract.

- e) Bidders must have the legal capacity to do business in Bangladesh and enter into a contract with IBBL.
- f) Bidders must show that they are not insolvent, in receivership, bankrupt or being wound up, their business activities have not been suspended, and they are not the subject of legal proceedings for any of the foregoing.
- g) Bidders must show that they have fulfilled their obligations to pay taxes and other contributions under the relevant national regulations.
- h) The bidder shall be the single point of contact for IBBL and shall be solely responsible for all maintenance, warranties, up gradation and guarantees etc. offered by OEM. An undertaking to this effect should be submitted by the bidder.
- i) The bidders have to provide valid Manufactures Authorization Form (MAF), up-to-date Trade license, up-to-date Income Tax certificate and VAT registration certificate.

Bidders have to provide appropriate documentary evidence or other information to demonstrate that they are qualified in accordance with the criterion mentioned above. In order to be awarded by the Bank the bidder must have to meet all criteria mentioned above. Decision of IBBL will be final in this regard and no appeal would be accepted.

3. Preparation of Offer & Submission:

Technical offer and financial offer will be submitted in individual closed envelope / e-mail separately. Combination of the same will be evaluated as disqualified.

Submission of Technical Offer:-

The Technical offer shall contain the following information required for evaluation and technical rating of the bidder:

- a) A copy of the Manufacturer's Authorization Letter (MAF) clearly stating the partnership type and duration with OEM to be attached with the technical offer.
- b) Attested copy of Certificate of Company Incorporation (in case of limited company).
- c) Attested copy of valid up-to-date Trade License,
- d) Attested copy of up-to-date Income TAX certificate and VAT certificate.
- e) A brief Company Profile along with list of Clients with contact information.
- f) IT Security project completion certificates in the financial industry stating specifics, scope and extend of work done.
- g) CV (as per attached format in annexure-II) of concerned technical personnel available for installation, commissioning, maintenance of Hardware / Software.
- h) Authorized document stating the time and extend of after sales Technical Support to be provided by the OEM for the proposed product.
- i) Full sets of original catalog / leaflets, brochures, literature, etc. mentioning detailed technical and general specifications of the respective solution.
- j) Detailed Project Implementation plan of the solution stating time frame and work required.
- k) Authorized document stating the time and extend of after sales Technical Support to be provided by the OEM for the proposed product.

Submission of Financial Offer:-

The Financial Offer shall comprise the quoted price (Price Break up must be included as per Annexure-I) of each item/Appliance/Solution as per tender schedule duly supported by the necessary documents:

- a) Bidder's offer with validity period.
- b) Specified earnest money

- c) Audited financial report for the last 03 (three) years. (2020, 2021, 2022)
- d) The Offer shall be submitted in a sealed cover with distinct marking/separate email
- e) The Offer will be opened in presence of the bidder's or their representatives.

Please note that, the bidder must not include their offered price as part of the Technical Offer. All documents must be identified by serial no.

4. **Date & time of Receiving & Opening of Tender Documents/offers:** Offer / quotation will be received in the office of the undersigned in sealed envelope or through e-mail to the address **mizan78@islamibankbd.com** up to 25.06.2023 within 12:00 PM and will be opened on same date at 03:00 PM, after completion of all official process, qualified bidder will be informed for completion of the mentioned task.
5. **Reservation:** Islami Bank Management is not bound to issue work order in favor of lowest bidder and reserves the right to accept any quotation and reject any or all quotations without assigning any reason whatsoever.

Senior Vice President & CISO
Information Security & Risk Management Division
196 Motijheel C/A, Dhaka 1000

Annexure-I : Item Specification

SL No.	Description	Quantity
1	McAfee CTP, EDR & Sandboxing	5000 Licenses
2	OEM Enterprise level support. Customer should be able to create own case/trouble ticket or contact with OEM directly. Support must be 24/7 basis.	03 Years
3	Bidder will provide all types of local support such as implementation, patching, version update, configuration change, local troubleshooting (without any cost) etc.	03 Years
4	(Optional) AMC of • 04 unit Dell PowerEdge R730, • 01 unit Dell PowerEdge R740.	02 Years

Annexure II : CV Format

Personal Details				
Name:	Office Address:	Phone :	Email:	<i>Please attach Photo here</i>
Proposed Role In The Current Project:				
Academic Qualifications				
<i>Note: 1. Please add rows as per requirement, 2. Attach academic & professional Certificates with CV</i>				
Name of the Degree	Major	Institute	Passing Year	
Employment History				
<i>Note: Please add rows as per requirement</i>				
Name of the Organization	Designation	Major Responsibilities/ Projects Completed	From	To
Professional Certification				
<i>Note: 1. Please add rows as per requirement, 2. Attach Certificates</i>				
Name of Certification	Institute		Certification Validity	
Training Summary				
<i>Note: Please add rows as per requirement</i>				
Training Title	Institute		From	To